



LEON COUNTY SHERIFF'S OFFICE

Walt McNeil, Sheriff

2825 Municipal Way Tallahassee, FL 32304

www.leoncountysos.com

FOR IMMEDIATE RELEASE

Media Contact: Lt. Grady Jordan

Date: January 9, 2017

UPDATE: Cellular Networks Experiencing Problems Calling Land-lines Including 911 have been Resolved

The earlier issue involving certain cellular networks calling land-line phones, including the Emergency 911 system, has been resolved. All systems are functioning normally at this time.

At **NO** time was there an outage of the local Emergency 911 system. The issue was external with a wireless telephone provider.

Currently, certain cellular networks are experiencing problems calling landline phones, including the 911 system. Once callers dial 911 it sounds like the call is not connected, however, it is connecting and an operator is being notified of the incoming call. The 911 system **IS** functioning properly and if you dial 911 please **stay on the line and do not hang up.**



Lt. Grady Jordan, Public Information Officer

Office (850)606-3342

Jordang@leoncountyfl.gov

[@LeonSheriff](https://twitter.com/LeonSheriff)

facebook.com/leonflso/

Page 1 of 1

